



Delivery instructions

All shipments to Bewi Food AS must meet the following criteria / demands:

1. Physical requirements

- Load carriers: Only undamaged wood pallets (preferably EPAL Euro pallets 80x120cm) or of equal quality. All wood materials need to follow ISPM 15 rules.
- Pallets size Max outer measures on pallets: Length 120cm x Width 80cm x Height 135cm (deviations must be cleared and agreed with Our purchaser).
- Stacking and wrapping: The products need to be stacked and wrapped so they can be handled several time before the reach the end user. Wrapping must also secure the goods in rainy/winter conditions.
- Labeling: Preferably labeled after GS1 standard or equal, with our item numbers and purchase number. Each pallet or packages need to have a shipping label.
- Customs: DAP deliveries; Please use our partner for customs clearance: customs.clearance@norlines.no

2. Documents:

Freight waybill (CMR) with:

- Supplier name
 - Forwarder name
 - Customs info and relevant Incoterms 2020.
 - Number of pallets / packages
 - Bewi purchase number
 - Weight and volume
- Handwritten CMR's are not accepted.

Delivery note/Packing list:

- Bewi purchase number
- Bewi Item number(s)
- Item name
- Quantity of each item

Advance notification:

Freight waybill and delivery note must be emailed with ETA to: innkjop@bewifood.com and logistics.no@bewifood.com when shipping starts or at the latest within 24 hours before delivery. In the absence of advance notice when the shipment arrives at our warehouse, can unloading be postponed until we receive the documents.

3. Physical delivery:

Location	Address	Operation time	Loading dock
Bewi Food Båtsfjord	Fagervikvegen 2, 9990 Båtsfjord	07.00-14.30	No
Bewi Food Tromsø	Stakkevollvegen 375, 9019 Tromsø	08.00-15.30	Yes
Bewi Food Torgård	Torgardsvegen 11, 7093 Tiller	07.30-15.00	Yes
Bewi Food Alvika	Alvikvegen 185, 6019 Ålesund	08.00-15.30	Yes
Bewi Food Tonninggate	Tonninggate 17, 6006 Ålesund	08.00-15.30	No
Bewi Food Bergen	Lønningshaugen 7, 5258 Blomsterdalen	08.00-15.30	No

Driver must be able to communicate in Scandinavian language, or in English.

Driver must confirm any damage on goods, on freight waybill.

Driver must provide info regarding custom clearance point, border crossing etc.

4. Deviations:

Violation of the above can lead to a claim or rejection of shipment.